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Transcend is taking more time to login to Enterprise Server

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Problem: Transcend is taking more time to login to Enterprise Server

Applies to: Transcend 3.0 and above

Solution:

Unblock EDS port (default: 7883)

Enterprise Server 3.0 comes with another built-in server, Enterprise Document Server (EDS), which off-loads handling of documents related operations and some other tasks from Enterprise Server. EDS runs on 7883 by default (this port can be configured using Enterprise Server's UI).

When Transcend tries to login to Enterprise Server, they will try to connect to EDS also. Administrator need to unblock the port for Transcend to connect and get data from EDS. If the port is blocked, Transcend will take more time during login.

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